

DigiM I2S Frequently Asked Questions

info@digimsolution.com
Rev. 6/20/2018

1. What is most recent version of DigiM I2S?

The most recent version of DigiM I2S is 2.1.1, released 5/26/2018.

2. When is the first version of DigiM I2S released?

The first version of DigiM I2S is 0.1, released on 6/20/2015, for DigiM's internal use only.

3. How the data is transferred?

The data can be transferred in three ways,

- a. The user can upload to DigiM I2S directly using secure HTTPS protocol.
- b. The user can provide a cloud storage location (e.g., Google Drive, Dropbox, or Amazon Cloud), where DigiM I2S can retrieve the data directly using the security protocol provided by the cloud storage service.
- c. The user can ship an encrypted USB drive.

4. How the data is stored?

The data is stored on DigiM's proprietary storage array, with three level of protection,

- a. The data is encrypted on the hard-drive RAID system.
- b. The access of data through DigiM I2S is both password protected, and administrator moderated.
- c. The access to server room is protected by two security entrances.

5. How DigiM I2S is accessed?

DigiM I2S access is through,

<https://www.digimsoftware.com>

This secure website can only be accessed via an invitation only membership subscription, which requires a validated work email address as the username, and a system generated password that the user can change upon first login.



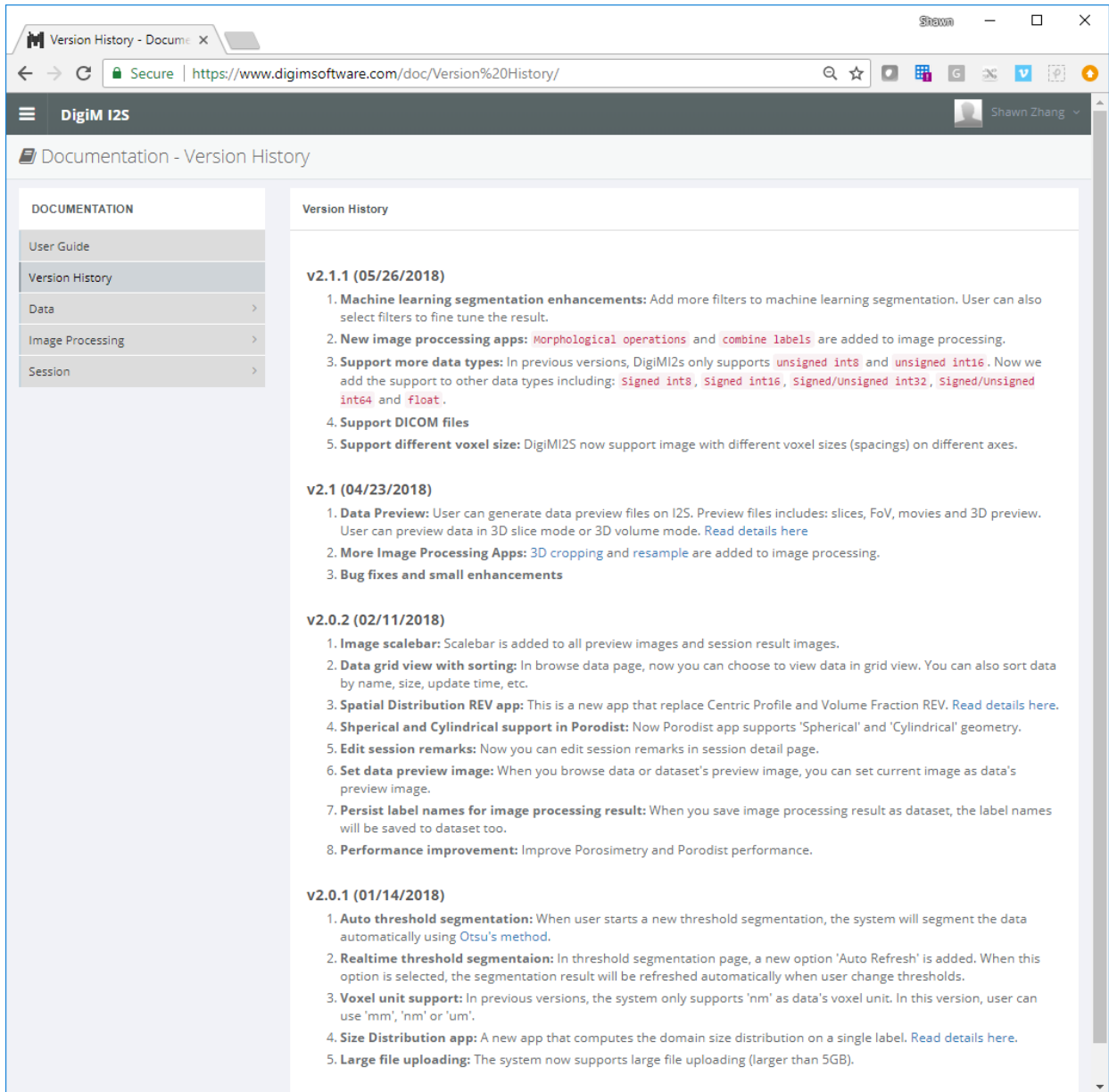
6. Where is the software documentation?

The software documentation can be accessed with a valid DigiM I2S subscription. Below is a screenshot as of 6/20/2018. Basic software description can be found here,

<http://www.digimsolution.com/software/>

While relevant applications and publications using DigiM I2S can be found here,

<http://www.digimsolution.com/about/publications/>





7. How is DigiM I2S subscription fee invoiced?

DigiM offers flexible payment terms. Most often used terms are,

- a. Charged automatically every month to a credit card.
- b. Invoiced twice a year against a PO.

8. What is DigiM I2S' subscriber agreement?

DigiM Subscriber agreement can be reviewed here,

<https://www.digimsoftware.com/agreement/>

9. How does DigiM I2S compare with Open Source and Commercial desktop solutions?

DigiM I2S eliminates upfront cost on computing hardware, software purchase, and software training. It significantly lowered the maintenance cost, dedicated expertise and IT overhead. A comparison to open source and desktop solutions, and under light use and heavy use scenario, are summarized here,

<http://www.digimsolution.com/software/digim-i2s/return-investment-comparison/>

10. What are DigiM I2S' subscription options?



www.digimsolution.com

DigiM Solution LLC
 67 South Bedford Street, Suite 400 West
 Burlington, MA 01803
 Phone: +1- 781-369-5602
 Fax: +1-781-957-1266

Subscription Plan

	Trial two weeks	Standard per month	Premium per month	Platinum per month
Data management	✓ 1gb	✓ 1tb	✓	✓
Browser visualization	✓	✓	✓	✓
Introductory training	✓	✓	✓	✓
Image processing	✓ limited	✓ hourly	✓ single thread	✓
Image-based property simulation	✓ limited	✓ hourly	✓ single thread	✓
Workflow consultation	✗	✓ 1 hour/year	✓ 1 hour/month	✓ negotiable
Customization	✗	✗	✓	✓
Extra storage	✗	per 1tb	✓	✓
Cost	Free	Contact Us	Contact Us	Contact Us